



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Nick Holt, et al.

Serial No.: 08/938,468

Filed: August 14, 1996

Conf. No.: 2889

For: METHOD AND SYSTEM FOR CUSTOMIZING  
FORMS IN AN ELECTRONIC MAIL SYSTEM

Examiner: William L. Bashore

Customer No.: 022913

### AMENDMENT “F” with RCE

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JUN 16 2004

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Technology Center 2100

Dear Sir:

In response to the Office action of February 10, 2004 (paper no. 30), please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.